



Serving the  
Greater  
Tidewater  
Region

# Brother's COMPUTING

for all your computer and networking needs

**Kevin Berlin**

**Javier Montanez**

Network/WAN Engineers

Microsoft Certified  
Systems Engineers

757.403.1561

## SERVICES

### NETWORK

- Network Design and Implementation
- Network Documentation and Analysis
- Consultative Services
- Connectivity Lab
- Cabling Analysis and Diagram
- Onsite System Administrator Service
- Network Protocol Analysis
- Telephone Support
- After Hours Support

### IT OUTSOURCING/SYSTEM ADMINISTRATION

- Primary System Administrator
- Systems Engineer
- Onsite Trainer

### HELP DESK

- Hardware
- Software
- Operating Systems
- Network Operating Systems
- Level 1—Application Support
- Level 2—Technical Support

### ONSITE SOLUTIONS

- Hardware Repair
- Software Installation and Troubleshooting
- Equipment and Software Application  
Training
- Custom Inventories of PCs and Peripherals

## ENGINEERING

### SITE SURVEY

A **Site Survey** offers a complete assessment of a company's existing network infrastructure. Data collection allows us to fully understand the customer's present networking condition and establish a framework for future information technology solutions.

### NEEDS ANALYSIS

During the **Needs Analysis**, a Certified Systems Engineer will evaluate the data collected during the Site Survey and along with the customer's requirements and the latest technologies, Brother's Computing will engineer and design a new information technology solution.

Proposed solutions may include:

- IT Outsourcing/System Administration
- Remote Administration Management
- Website Design & Development
- Project Pilot and /or Prototype
- Internet Services Consulting
- Web and E-Mail Servers

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## LOCAL AREA NETWORKS (LANs)

**LANs are our forte.**

We specialize in small to medium size Microsoft Windows NT/2000 server-based networks with Windows 98/NT/2000/XP clients. We can also setup and support smaller peer-to-peer networks.

We can build new LANs from the ground up, add on to existing networks, or build a new LAN in parallel with your existing network and perform a smooth transition.

We use only CAT5 and higher certified cabling, hardware, and terminating devices for the ultimate in performance and reliability.

We will be more than happy to meet with you to discuss your specific networking needs both for now and in the future. The following are some of the technologies we specialize in:

- Windows NT/2000 Server-Based Networks
- Windows Peer-to-Peer Networks (98/NT/2000/XP)
- Voice and Data Cabling (CAT-3, CAT-5, CAT-5e, CAT-6)
- Ethernet, Fast Ethernet, and GigaBit Ethernet
- Fiber Optics
- Networked Printers and Scanners
- CD-Rom Servers
- Tape Backup Systems
- Remote Access Services



## NETWORK ANALYSIS

We provide a custom monitoring, analysis and reporting service specifically designed to identify weaknesses in your current infrastructure that may need to be upgraded. A server is installed on your network with the appropriate tools to monitor and capture specific information, such as:

- LAN/WAN Saturation Limits
- Bandwidth Utilization
- Excessive Network Collisions
- CPU Utilization of Switches, Bridges and Routers



## LAN MANAGEMENT

Today's business requires that your network remains up and running and is optimized to its fullest potential. **Brother's Computing** can provide the consultation, service and products you need to keep your network running efficiently. Whether you need service, consultation or product, you can find it all at **Brother's Computing**.

Our abilities include all levels of onsite support, from network engineers to PC relocation. We offer a complete range of services designed to analyze your network and propose a solution to meet those needs. At **Brother's Computing**, we work closely with you to gain a full understanding of your current configuration and provide you with an analysis of needed changes, when and why. We also provide consultation for moves, adds, changes, project rollouts and upgrades. We will accomplish these changes for you, ensuring a virtually seamless transition.

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